

# HIRE AGREEMENT

This agreement confirms that The Wardrobe Dress Hire hereby agrees to rent the \_\_\_\_\_ to \_\_\_\_\_ on the \_\_\_\_\_ to the \_\_\_\_\_ under the following terms and conditions.

## 1) LENGTH OF RENTAL/FEES

Your rental runs over a 6 day period. Beginning on the Thursday prior to your event and ending on the Tuesday after. Gowns may be picked up from our boutique between 4:00-7:00pm on the Thursday and MUST be dropped back on the date and time agreed on when picking the gown up. The Wardrobe understands that we all have busy lives and will do the best we can to accommodate everyone's needs in regards to pick up and drop off.

## 2) LATE FEES

In a case where the gown has not been returned by the agreed date The Wardrobe reserves the right to charge additional fees to your nominated credit/debit card. If the gown is not returned 15 days after your agreed return date, it is considered a purchase and you will be charged 100% of the hired gowns retail price. The retail price is determined by the price when purchased by The Wardrobe, not the price to date.

**\*Please note this is a last resort and ALL attempts to contact you will be made prior\***

## 3) DRY CLEANING

Dry cleaning is included in the cost of the rental. If garment is returned with excessive staining or damage, an excess fee will be determined by the dry cleaner and at that time we will contact you and you will be invoiced. Payment will be due immediately upon receipt. Please note, the initial dry cleaning cost will still be covered by your hire fee, only the excess amount needs to be paid.

## 4) DEPOSITS AND PAYMENT

A security deposit of 50% of the total rental fee is due before your gown is confirmed on your chosen date. We cannot hold your rental if your deposit is not paid. If the rental date is within 2 weeks of the event date, the balance will need to be paid in full in order to secure your gown.

## 5) CANCELLATIONS

If you no longer need your hire garment and give The Wardrobe 10 days notice, you will receive a store credit to the full amount of your hire price. Store credits are valid for 12 months from date of issue. Refunds cannot be given due to gowns being in such high demand and often clients are turned down. Rentals that have already been posted or received by the renter will be charged the full hire amount due to still having the garment for the hire period.

## 6) GARMENT CONDITION

All garments are either dry cleaned, specialist cleaned or steamed/pressed before leaving the studio. It is important to note that use of our garments are at your own risk and we will not be held liable for any health related complaints associated with our hire garments. Please note our garments have been worn by other customers before your rental, thus the condition of all items is not new however in good/wearable condition.

## 7) FULL DISCLOSURE

The individual signing this Formal Wear Rental Agreement by The Wardrobe Dress Hire hereby states that all questions about this Rental Agreement have been answered, that they fully understand all the provisions of the agreement and the obligations and responsibilities of each party, as spelled out herein. They further state that they agree to fulfill their obligation in every respect or suffer the full legal and financial consequences of their actions or lack of action in violation of this agreement. Signature by the owner of The Wardrobe Dress Hire and the customer on this Rental Agreement is acknowledgement.

*The wardrobe*

# CONTACT FORM

## MAIN CONTACT

Full Name: \_\_\_\_\_

Home Address: \_\_\_\_\_

\_\_\_\_\_

Mobile Number: \_\_\_\_\_

Email: \_\_\_\_\_

## BACKUP CONTACT

Full Name: \_\_\_\_\_

Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

## CREDIT/DEBIT CARD DETAILS

Please note that your card details are kept confidential and will be disposed of once the hire garment is returned. Use of card details is a last resort when all other attempts of contact fail. You will be charged the RRP of hired dress.

Name on Card: \_\_\_\_\_

Card Number: \_\_\_\_\_ Type: \_\_\_\_\_

CCV: \_\_\_\_\_ Exp: \_\_\_\_\_

Accepted on \_\_\_\_\_.

\_\_\_\_\_

Customer

\_\_\_\_\_

The Wardrobe

*the wardrobe*